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**From:** Kelsey Desloover [REDACTED]  
**Sent:** Thursday, 28 July 2022 12:16 AM  
**To:** Robert Hansen  
**Cc:** Maggie Lloyd; Education, Employment and Training Committee  
**Subject:** DoorDash Response to Question Taken on Notice July 21

Mr. Hansen,

I am writing in response to your email dated July 26 to Maggie Lloyd here at DoorDash. As Maggie is out of the office for a well deserved holiday, I am sending you DoorDash's response to the question taken on notice during the July 21 public hearing.

- *Response:* As outlined during the hearing, Dashers averaged more than \$32 per hour when on delivery in Australia. This was calculated using the active time a Dasher spends on the platform -- so the time from when a Dasher accepts an order until they drop it off with the customer and indicate that the delivery is complete through the app. As stated during the hearing, most Dashers work less than three hours per week and many regularly exercise the option to pause work for weeks or months at a time. Delivery riders and drivers are free to be online on other delivery platform apps and accept orders from those platforms, or take other work while simultaneously logged into the DoorDash app. In essence, we have no way of knowing when a Dasher is actively looking for work, working on another platform and also has the DoorDash app open, or is otherwise engaged with other work or personal priorities. For these reasons, we don't have reliable data to provide the committee covering earnings based on all online time while logged into the app.

Please let me know if you have any questions or if I can assist in any other way to follow up on this matter.

Thank you,

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**Kelsey Desloover**  
Senior Legislative Policy Advisor